

Switch to BT Business Total Broadband. With total confidence

There's no longer any argument about the importance of a reliable broadband connection for your business. Smooth, fast communications are critical.

Nor is there any debate about how cost-effective and efficient BT Business Total Broadband¹ is. It's our most complete broadband solution ever, specifically designed around the way you run your business.

Total service – with total support

We also understand the importance to businesses of a simple, seamless switch. So when you join BT from another provider, our **Enhanced Migration Support Team** will be on hand to help with any issues arising during the changeover, such as a connection problem, email set-up, website transfer, IP addressing or network configuration. And to make switching easier still, we offer this service **free for one month**².

Once you're up and running, you can then rely on friendly and expert IT support 24 hours a day, 7 days a week.

Security

It's not just BT's IT support that's 24/7. With an 'always-on' broadband connection you have the security and protection of being covered by BT Business Total Broadband. This comes complete with anti-virus and firewall, security that automatically updates for added peace of mind.

Flexibility

You can choose from a variety of broadband options that will match your needs and grow as your business grows. For truly fast communication capability, BT Business Total Broadband offers a maximum download speed of up to 8Mb³ dependent upon line and location.

Total satisfaction

We hardly need to add that BT Business Total Broadband also represents excellent value for money, with **12 months' rental for the price of 11**⁴ and great features including:

- A VoIP phone line worth £5 a month, with fantastic capped calling rates. Upgrade this line by ordering our Broadband Voice service at the same time as your broadband connection, and you'll receive a £40 discount⁵.
- Inclusive 50 to 500 Openzone Wi-Fi minutes a month for 12 or 24 months⁶, giving you the freedom to work when you're out and about.
- An 0800/0844 number inclusive for the first 12 months, worth £10 per month, allowing your customers to get in touch with you for free.

BT Business Total Broadband. It isn't only the most complete broadband business solution. It's also proof that everything we do is geared to helping your business.

Take a look at the table below and choose the option that's right for you

Option	2	3	Network	Network Premium
Connection	No extra charge	No extra charge	No extra charge	No extra charge
Router	Inclusive wireless hub worth £79 ⁷	Inclusive wireless hub worth £79 ⁷	Inclusive wireless hub worth £79 ⁷	Inclusive wireless hub worth £79 ⁷
Monthly rental	£26.99 (2 year term)	£40.50 (2 year term)	£58.50 (2 year term)	£90.00 (2 year term)
Special migration support	1 month inclusive	1 month inclusive	1 month inclusive	1 month inclusive
Usage allowance	unlimited ⁸	unlimited ⁸	unlimited ⁸	unlimited ⁸

Why BT?

- We are the UK's number one supplier of business broadband. We have the expertise and the resources to ensure our customers make the most of their broadband service.
- We are committed to supporting customers throughout the process of switching. Making you happy with our broadband service is paramount.
- We have an extensive portfolio of high quality broadband products and value added services all designed to enhance the potential of BT Business Broadband by providing versatility and value.
- BT works with over 1 million small and medium sized businesses in the UK. And we support them every step of the way from helpdesk support within business hours to call out help.
- BT is partners with the leading technology providers including Avaya, Cisco, EMC®, hp™, Microsoft® and Nortel Networks.
- Each year, BT invests £300 million in technological development. We have a strong financial foundation and a long-term commitment to support businesses like yours.

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Terms and Conditions

BT Business Total Broadband requires BT Business line/similar and is subject to availability, minimum term and conditions. See www.bt.com/business/totalbroadband for more details. 1. BT Business Total Broadband is subject to availability and BT Business line required. Minimum 12 or 24 month term applies starting from the date of your regrade. Conditions apply. 2. The Enhanced Service Desk is inclusive for the first month only. IT Support Manager is then available as an optional service for £10 a month (exc. VAT). 3. Up to 8Mb broadband service is subject to availability and survey. 'Up to 8Mb' refers to maximum download speeds only (upload speeds are slower). If your line won't support 8Mb, we'll offer the best available speed on your line. Availability of 8Mb speed is subject to various factors, e.g. distance from exchange and line tests. See speed checker at www.bt.com/business/totalbroadband for details of speeds in your area. BT Business line required. 12 month minimum rental will apply, starting from the date of your regrade. Minimum computer specification applies. Terms and conditions apply. 4. BT Business Broadband is subject to availability, BT line/similar and conditions. Offer available to existing DSL customers switching (via MAC code only) to BT Business Total Broadband Options 2, 3 or Network from another DSL provider only who sign up for 12 months and don't exercise the 90 day opt-out provision. After 90 days, 1 month standard monthly rental will be credited to your next or subsequent bill. Standard monthly rental charges apply. Conditions apply. 5. Offer available to existing DSL customers switching (via MAC code only) to BT Business Total Broadband Options 2, 3 or Network from another DSL provider only who sign up for 12 months Broadband Voice Service at the time of switching and don't exercise the 90 day opt-out provision. After 90 days £40 will be credited to your next or subsequent bill. Standard monthly rental applies: £19.99. Activated BT Business Broadband service and telephone adapter and BT Business telephone line required. Conditions and service restrictions apply. Emergency calls (999 or 112) made via BT Broadband Voice may fail during power or broadband connection failure. Location information provided to emergency services limited to details of your primary Business PSTN billing address and may differ to origin of call. Retaining primary telephone line recommended for contacting emergency services. See www.bt.com/businessbroadbandvoice. 6. Opt-in required. Minimum 12 or 24 month term. One-off voucher provides for all minutes available during the minimum term (50 to 500). Wireless-enable equipment required. Minutes can be used in hotspots, subject to coverage. Conditions apply. 7. Wireless hub costs £79.00 by phone and £59.00 online. 8. Fair usage policy applies.

Offices Worldwide

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